CAL EA163 97761

Table of Contents

1.	What is the TCS Performance Measurement Initiative?
2.	What are the six components of the PMI?
3.	Why is performance measurement necessary in the Trade Commissioner Service?
4.	What's in it for clients?
5.	What's in it for employees?
6.	What's in it for program managers? Dept. of External Affairs
7.	When will the PMI happen?
8.	Who will develop the PMI?
9.	Who will be consulted and when?
10.	Will the PMI increase reporting workload for trade employees?
11.	Will the PMI do anything about the problem of too many inquiries from unqualified clients, or requests having little to do with trade, investment, or science and technology?
12.	Will the PMI do anything about the problem of too many poorly organized or poorly prepared incoming missions?

56957686cel 56957703CRJ53349032