

Non-imperative Staffing Action

Unilingual candidates may compete for and be appointed to bilingual positions being staffed in this manner if they have access to language training and demonstrate to the satisfaction of the PSC that they have the potential to complete language training at government expense successfully and if they agree to take such training to meet the language requirements of the position.

Personal Services

Personal services are those that affect employees personally. They are provided on an individual basis and include:

- a) personnel services such as pay, staffing and staff relations;
- b) occupational health and nursing services; and
- c) appropriate library and information services.

It will be noted that "library and information services" are considered both as "personal" and "central" services.

Public

- a) any individual or group of individuals;
- b) any association or non-governmental organization;
- c) any corporation;
- d) any provincial institution and/or any of its agents;
- e) any municipal body.

This definition does not include federal Public Service employees while serving as employees.

Service to the Public

"Service to the public" means any communication, oral or written, or any action initiated to inform or to otherwise assist the public.