



pany. While many hang the word "international" above their doors, few offer a complete door-to-door service. Instead, they will pack your goods, and move them to the cargo terminal, where another company will takeover. At each stage of the journey, another contractor will be involved. Of course, if anything goes wrong, you have little control or recourse.

To avoid this trap, do your homework. Check for accreditation, and find out who

will be unpacking your goods, as well as who will be handling them between homes. Look for real door-to-door service. That means taking responsibility from door to door, not just taking your cheque.

### And the survey says . . .

Once you've found several movers who deserve the international tag, ask for a survey and quotation. The survey is as important as the quotation, although price is an obvious consideration. However, remember that a move is like a holiday - you generally pay for it in full before you receive the service. That's why it pays to monitor removal companies during the survey process since you will be able to establish a relationship with several companies while monitoring their performance.

It's best to invite at least

two companies, and probably no more than four, to survey your home. Their sales representatives should present details of the company's service, leave you with some literature, and answer any questions you may have. Does the representative speak English? Does he or she offer identification? The representative will also appraise the contents of your home. Watch for attention to detail. Are your items being measured or simply eyeballed? Is the rep taking careful note



## Moving anything anywhere...



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