

4. Quality Assurance System

- Pharmacovigilance programme
- Surveillance/monitoring of implementation of corrective action

Contact points

For the purpose of this agreement, the contact points for any technical question, such as exchange of inspection reports, inspectors training sessions, technical requirements, will be:

for Canada,

the Director General, Therapeutic Products Programme, Health Canada , 2nd Floor, Health Protection Building, AL: 0702A, Tunney's Pasture, Ottawa, Ontario, K1A 0L2, Canada. Telephone 1-613-957-0369, Fax 1-613-952-7756; and

for the European Community,

the Director of the Evaluation of Medicinal Products Agency, 7, Westferry Circus, Canary Wharf, UK - London E14 4HB, England. Telephone +44-171-418 8400, Fax 418 8416.