

- Standard operating procedures for inter-Departmental communications are being developed
- A plan is being put together to engage senior management in the BCP process

**Potential Impacts**

If this risk were to materialize, it could result in loss of key information, reduced effectiveness of programs, diminished service to Canadians, and a significant loss of productivity. Technological failures may lead to decisions being made with inadequate information. An overall consequence would be damage to the reputation of the Department and the Government.