Exhibit 4

Evaluation of Information Sources Used by Travelers

Source	Travelers Who Access Source	Information Sought	Positioning & Evaluation of Source
Passport office	Travelers within proximity to major centre	 Passport application, requirements Other government information (related to travel) 	 Lack of consistency in distribution of "Bon Voyage, But" booklet in store-front offices. Clients had no recollection of receiving booklet in the mail with their passport Good opportunity to distribute information while clients wait to pick up passport
Foreign embassies	 All travelers going to destinations requiring a visa 	 Information on obtaining a visa Other travel requirements for the country Information on interesting sites, destinations 	 Not accessible to travelers outside central Canada Good opportunity to reach adventure travelers
Travel agents	 All travelers 	All information required to prepare for their trip	 Most accessible to travelers Not viewed as objective by all travelers Some do not provide access to all required information
Health clinics and doctors	Comfort travelers	 Immunization information Health care facilities Health insurance 	 ☑ Clinics have up-to-date health information ☑ Good access to seniors