

Mr. SHAW: I would judge that any individual could register a complaint?

Mr. SYMINGTON: Yes.

Mr. SHAW: And he would register that complaint with the board?

Mr. SYMINGTON: Yes.

Mr. DONNELLY: How does the air mail express rate compare with the railroad express rates?

Mr. SYMINGTON: It is very much higher, of course.

Mr. DONNELLY: What is the comparison?

Mr. SYMINGTON: I do not think you can make a comparison, but the air express rates are very much higher—three or four times at least. Really air express would only be useful in an emergency, nobody would use it ordinarily—if somebody wants fresh flowers or a piece of machinery in a hurry and it is worth while to pay for that service they pay for it.

Service Extensions:—

Service was extended from Moncton to Halifax on April 16th. The flight from Montreal to Halifax occupies less than four hours. The service is filling a definite need and is well patronized.

The Civil Aeronautics Board of the United States granted the company a licence to operate between Toronto and New York. An agreement was entered into with the city of New York for terminal facilities at La Guardia Airport and with American Airlines for the servicing of this company's equipment. Service was inaugurated on May 10th on the basis of two daily trips and increased to three on June 16th. The extension of the service to New York provides a valuable passenger, mail and express connection to United States points and with Trans-Atlantic, Caribbean and South American services.

Mr. HANSON: The minister stated a service would be inaugurated to Sydney; do you know when that will go into force?

Mr. SYMINGTON: That service is opening to-morrow. It has been flown for familiarization purposes since April and it is opening May 1st.

Mr. EMMERSON: Is that extension to Sydney alone?

Mr. SYMINGTON: No, Newfoundland.

Mr. JACKMAN: Are the American services coming into Canada now?

Mr. SYMINGTON: There is a service from Seattle to Vancouver, a short service into Lethbridge by the Western Air Line, a service into Winnipeg from Minneapolis by the North-West Lines and there is a service into Moncton by the Northeastern Lines.

Hon. Mr. HOWE: There is a service into Montreal.

Mr. SYMINGTON: I do not know whether that was originally Canadian Colonial Company—I think it is now a Colonial Company which is an American company.

Mr. JACKMAN: There is nothing coming into Toronto now?

Mr. SYMINGTON: Yes.

Hon. Mr. HOWE: Yes, the American Air Lines fly into Toronto from Buffalo.

Mr. SYMINGTON: Yes, they fly into Toronto from Buffalo.

Mr. JACKMAN: The one flying from Toronto to Buffalo is the only one which competes with the T.C.A. service?

Mr. SYMINGTON: Yes, the only one, and it is not competitive to any extent because it is not a through line. Our service to New York is a 2-hour service, and they cannot compete.

Mr. BERCOVITCH: Two hours from Montreal?