

# YORK UNIVERSITY BOOKSTORES

## IMPORTANT INFORMATION

- GOALS:** We are anxious to provide the best possible book service at reasonable prices. Stationery, gifts and some general merchandise is carried which fulfills a demonstrated need, is culturally or educationally relevant, and contributes to the operation of maximum book service.
- PRICES:** All books are priced at the publisher's or distributor's suggested list price. Averaged import costs are added to books not available from a Canadian distributor or publisher.
- DISCOUNTS:** A 5 percent discount on all cash book purchases is currently being extended to all members of the York Community. In addition, many general interest books, stationery items and gifts are "discount-priced".
- REFUNDS:** Any textbook may be returned after October 4th with a purchase receipt. Texts **MUST** be in perfectly clean, unused, unmarked condition. After October 4th textbooks may be returned within ten days of date of purchase with a purchase receipt, as long as the texts are in perfectly clean, unused, unmarked condition. Defective books or merchandise will be replaced anytime. Merchandise may be returned under the same conditions as noted for textbooks.
- USED BOOKS:** Used books are available for purchase whenever the Bookstores are able to secure them. Used books are bought back from students at the end of term.
- BOOK EXCHANGE:** The York Campus Bookstore has a large bulletin board on which notices for student sale or swap of Text books may be placed.
- SPECIAL ORDERS:** We will order any book from anywhere with a deposit.
- CREDIT:** Credit is available to any member of the York Community, student, staff, or faculty, upon application at either the York Campus Bookstore or the Glendon Campus Bookstore.
- RENTALS:** Typewriter, television and tape cassette rentals are available for short or long term use. Additional equipment rentals will be considered as course requirements necessitate.
- HOURS:**
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|-------------------------|------------------|
| Monday through Thursday | 9:30 am to 9 pm  |
| Friday                  | 9:30 am to 5 pm  |
| Saturday                | 10:00 am to 3 pm |
- COMMUNICATION:** Suggestions, complaints, discussions or questions are sincerely encouraged as a means of insuring that the Bookstores are responsive to the interests and desires of the York Community. Call or write to the Director, York University Bookstores, Central Square Plaza anytime; frank discussion and honest answers are guaranteed.