

What's Coming on SIGNET?

Mail-enabled Fax

"Please fax me that information," says a DFAIT client in Minneapolis. The routine that follows to send the fax is a familiar one: getting up from your desk and going down the hall or around the corner to the fax machine (What! not another line-up...) and so it goes. For many of us, the scenario repeats itself a number of times each day. But soon this will be a thing of the past, thanks to an e-mail-to-fax capability developed for use on SIGNET.

Mail-enabled fax will allow you to send UNCLASSIFIED facsimiles directly from ICONDESK to recipients in North America who are not accessible by e-mail. The capability is presently in the pilot stage and is available ONLY at Headquarters to users whose ICONDESK

accounts are on LM01, LMX03 and LMX20. Please note that **faxes cannot be received** using this capability.

PROTECTED documents can be faxed from the desktop to missions and to any destination in Canada; however, they cannot be faxed to non-DFAIT organizations outside Canada. As is the practice in composing PROTECTED e-mail messages, the word PROTECTED must appear at the top of the fax note.

Sending a fax message from your desktop is simple to do, and it takes approximately the same amount of time to process a fax as it does to send an e-mail message. Easy-to-follow instructions will be sent electronically to all SIGNET users

when the service becomes available. Although sending a fax to multiple addresses is often the norm, there is a limit of 30 recipients for each ICONDESK message

As soon as the e-mail-to-fax capability is certified and accredited by ISCA, and bilingual fax cover sheets are obtained, the service will become available to all SIGNET clients, including those at missions. We will notify you of this by broadcast message.

**Suggestions or queries
about SIGNET?**

**Our ICONDESK address
is:
suggestions**

Latin America and Caribbean Micro-missions Now Accessible by Broadcast Facsimile Service

Did you know that the Latin America and Caribbean Branch (LGB) micro-missions — Quito, La Paz, Managua, Panama, Montevideo, San Salvador, Santo Domingo, Rio de Janeiro, Guadalajara, Monterrey and Tegucigalpa — can now be reached by fax? These former - CDCS missions are now accessible via the new Headquarters Broadcast Facsimile Service.

The steps to follow in sending a message to any of these micro-missions by the broadcast fax service are the same as those involved in sending an e-mail message to a mission on SIGNET.

It's what happens behind the scenes that is different. For those who are interested, select one of the mission addresses and View. You will see that a pseudo address Fax Broadcast Facility has been inserted. Messages addressed to the micro-missions are diverted to the Headquarters SIGNET Informatics Gateway Broadcast Facility and manually sent to the missions via a PC based facsimile service.

The system will accept any attachments normally sent over SIGNET and multiple attachments in various formats can be accommodated.

What does the future hold for this service? As the technology evolves, and assuming that resources are available, much of the fax broadcast service will be transferred to the mail-enabled fax service (see above "What's Coming on SIGNET?"). This transfer will be transparent to most users as all that will change is the pseudo address.

Questions? Please contact Bob Brill, Special Projects and Operations (STO), at 996-3118 or Jean Gobeil, Area Management Office (LAM), Latin America and Caribbean Branch (LGB) at 996-7616.