

Kleinschmidt

Kleinschmidt has no enveloping requirements and there is no concern about certification of communication software. Due to the size of its customer base, **Kleinschmidt** has most commercial communication software packages already accessing the network.

SITA

SITA intends to provide PC software. Further information was not provided.

Sterling

Sterling has no enveloping requirements and there is no concern about certification of communication software. Due to the size of its customer base, **Sterling Ordernet** has most commercial communication software packages already accessing the network. Sterling also provides inexpensive communication software for PC, VSE and MVS computers.

TDNI

TDNI has no enveloping requirements, however it does have a charge (\$1500.00) for certifying communication software not yet in use by the network. Our recommendation is that customers request this charge be waived.

Mailbox Administration

The ongoing administration of mailboxes typically involves setting-up and maintaining information about trading partners and the network cost-sharing arrangements with them.

Mailboxes on the VAN are maintained:

1. Online The customer signs on to the VAN's online system to perform maintenance. The customer enjoys the convenience of an online system but may have to install a separate communication interface with the VAN.
2. Batch The customer performs maintenance by sending batch transactions to the VAN. These transactions use the same communication interface as EDI messages.
3. Telephone The customer calls the VAN and a support person performs the maintenance.