

had any specific complaints from the Shaughnessy hospital in Vancouver regarding the situation with respect to orderlies and their working conditions?

Mr. TEILLET: Perhaps I should answer that in this way. I have received one or two complaints, and I am speaking from memory now, and if my memory serves me right investigation has proved them to be unfounded. If I might suggest this it might be advisable for Dr. Crawford to answer this question as he is in a much better position to speak on this than I am. He has a much closer knowledge of the situation than I have. Would that be satisfactory to you?

Mr. PATTERSON: Yes, that would be fine.

Mr. TEILLET: I think I have to admit readily that all these gentlemen here know much more about their departments than I could possibly know.

Mr. HERRIDGE: I suggest we would be well advised to question the officials in charge of each branch as the estimates come before us. I do not expect the minister to know the details of all the operations.

Mr. TEILLET: May I be excused now and may I express my thanks for your courtesy this morning? If there is any further information or help that I can give you I will be glad to do it, of course.

Mr. MCINTOSH: I have one further question, Mr. Teillet. Is there any proposed legislation for any branch of your department that you have not touched on that you anticipate putting before the house?

Mr. TEILLET: There will be just one, the army benevolent fund which will have to be adjusted. That one comes to my mind readily. It deals with the interest rate on the army benevolent fund. This is an example. I trust I have not overlooked any of the others, but there will be things of this sort, and this is one of them.

Mr. CHATTERTON: May I ask one more question? Could the minister say whether consideration has been given to the implementation of the Glassco commission recommendations in so far as your department is concerned?

Mr. TEILLET: With respect to the Glassco commission, if we are excluding the section on treatment services and the manner of their recommendation, as you know we have had in the department, as a result of the Glassco commission, a team of consultants with a view to reorganizing the administration of the department. Again, I think that perhaps it might be helpful if Mr. Pelletier or Mr. Mace or Mr. Black, all of whom are much more knowledgeable about what has been done in this field, could answer this question. I think those people have completed their work, if I am not mistaken, and we now have the report on hand. I have only gone through it very briefly as I have only had it for a short while.

Mr. PATTERSON: Mr. Chairman, in the course of the visit of the defence committee to Europe last year we attended a luncheon and had the opportunity to sit beside a German gentleman who was the representative of the veterans' ombudsman in Germany. He was outlining the work that should be done in that particular connection. I am wondering whether any thought has been given to such an institution here. I know I have had a great many cases brought to my attention with regard to pensions and decisions in respect of the Pension Commission, and so on. I think there would be room for such an office to deal with these particular problems.

Mr. TEILLET: I think I should say to you there are two specific institutions within the department, and when I use the term institution here probably it may not be the proper term. You have two institutions, the pensions advocate—that is the veterans bureau—and the welfare services. My experience with the department now goes back a few months and perhaps I can speak with