



Leadership Roles in DFAIT

SUPERVISOR LEVEL

The Supervisory Role at DFAIT

At Headquarters

- *Sample Positions: First-line Supervisors (Corporate Services), Heads of Section*
- Have an operational, single-function focus
- Corporate Services:
 - Usually supervise many employees
 - Emphasize people/resource management
- Issue management:
 - Have responsibility for tactical management of issues (no difference between Supervisor/Middle Manager at HQ)

Abroad

- *Sample Positions: New Management Consular Officers, Junior Foreign Service Officers*
- Have an operational, multi-function focus
- May manage employees who cover a broad diversity of roles/tasks (e.g., technical/administrative) and LES (locally engaged staff); hiring, training, performance management
- Can have delegated financial authority
- Frequently required to do business with senior people in foreign governments
- Manage visits and delegations from Canada
- May represent Canada at public events

See next section to address specific competencies.