

Mr. HERRIDGE: Mr. Farrell, in what direction does the Board of Transport Commissioners control your company, and what things has the Board of Transport Commissioners the right to ask you to do?

Mr. FARRELL: They have complete control over everything. If it is not absolutely direct control, it is certainly indirect control.

Mr. HERRIDGE: Would you say that the Board of Transport Commissioners has control over the services, as to where you will extend your line, or where you will give improved services, and so on?

Mr. FARRELL: Indirectly they do, yes.

Mr. HERRIDGE: In what way?

Mr. FARRELL: If a complaint is laid with the Board of Transport Commissioners about some particular instance, they immediately ask us the reasons why this has not been done. If we have good and sufficient reasons, we submit them to the Board of Transport Commissioners, and that board in turn submits those reasons to the subscriber.

Mr. HERRIDGE: Mr. Farrell, I think that control must be very lax, because I have the distinct recollection of being informed by the secretary of the Board of Transport Commissioners that they do not have control over services.

Mr. FARRELL: That is so, but they do have a very heavy hand on us all the time, in regard to services. If we do not extend them here, and do not extend them there, they are after us all the time, if there is a good case for extended services.

Mr. HERRIDGE: Could you tell the committee on how many occasions in the last year the Board of Transport Commissioners has asked your company to extend services, as a result of complaints?

Mr. FARRELL: I do not think the Board of Transport Commissioners would put themselves in the position of asking us to extend services, because they have not got the power to make us extend them. However, we pay a great deal of attention to their suggestions, and I do not think there is any place, where the matter has been referred to them, that we have not dealt with. Are you thinking of the little place you are interested in, Mr. Herridge?

Mr. HERRIDGE: Naturally, yes.

Mr. FARRELL: I think that you received a copy of the letter on that point from us.

Mr. HERRIDGE: No.

Mr. FARRELL: I am sure you did, because Mr. Pipes has a copy of it.

Mr. HERRIDGE: I have not received it.

Mr. PIPES: That was in 1954 when you wrote about it, Mr. Herridge.

Mr. HERRIDGE: I beg your pardon?

Mr. PIPES: That was in 1954.

Mr. HERRIDGE: I was thinking of this last three or four month period.

Mr. FARRELL: Yes. That is a very difficult situation, Mr. Herridge, as you know. It is very difficult for us to give service there because of the two power lines on each side of the road.

Mr. SMITH (*Calgary South*): What are we speaking about?

Mr. HERRIDGE: We are speaking about a little community in my constituency, seven miles south of Trail, of about 30 residents, which has been denied telephone service to date.

Mr. FARRELL: Mr. Pipes has that situation at his fingertips, Mr. Herridge.

Mr. HERRIDGE: I should certainly pull the fingertips.