

ment amongst CPR employees in recent years, disenchantment among those employees with their jobs and with the policies being pursued by the Company at the present time. Mr. Lane made quite a case for the deterioration of morale, degeneration of the *esprit de corps* among CPR employees. Would you subscribe to the views as generally expressed by him in that area.

Mr. COPELAND: Yes, I certainly would.

Mr. SHERMAN: You have found that there has been a general downgrading, degeneration and deterioration of spirit and morale amongst the CPR employees?

Mr. COPELAND: This is very true.

Mr. SHERMAN: Because of the policies being pursued by the Company?

Mr. COPELAND: Yes.

Mr. SHERMAN: Because the employees feel that the Company is letting them down or is letting the general public down?

Mr. COPELAND: I would say both. I think they feel somewhat frustrated. While they would like to see it a growing industry, it seems to be moving in the other direction.

Mr. SHERMAN: And where you may once have felt that you could serve the country and the public as a CPR employee, you have now come to the conclusion that you can better serve the country and the public as a union executive outside the CPR?

Mr. COPELAND: Right.

Mr. CARON: You were talking about the different classes of roomettes and rooms on the train. But there is another thing which they claim costs the company very, very much, the dining car. Would it be possible to have on the trains the same system they have on the planes, with one dinner for everybody they bring it to their place. I think they have such a system, on the trains in Japan.

Mr. COPELAND: I do not see why not.

Mr. CARON: It would be much cheaper and the company would not lose so much, if they had to lose something.

Mr. COPELAND: The cost of eating in dining cars today is prohibitive for the average citizen.

● (3.12 p.m.)

Mr. CARON: In this way one person could serve a whole car at the same time? But, in their dining cars I think they require about seven people to perform the same task.

Mr. FAWCETT: My first question might appear to be a little loaded but I want to get to the bottom of something. I heard you mention agencies being proposed. Do you not feel that some of these agencies should, justifiably, be closed because of the fact that there is not enough actual business, and they are what you may call a profitless enterprise? You would not subscribe to the opinion that these agencies should be kept open period, I presume or would you?