- 4. A Party shall, through its Customs administration, on request or on its own initiative, provide the other Party with information on planned, ongoing or completed activities if they constitute or appear to constitute a Customs offence in the territory of the other Party.
- 5. In cases that could involve substantial damage to the economy, public health, public security, including the security of the international trade supply chain, or any other vital interest of a Party, the Customs administration of the other Party shall, when possible, supply information on its own initiative without delay.

ARTICLE 5

Communication of Requests

- 1. Requests for assistance under this Agreement shall be made directly between the Parties through their Customs administrations.
- 2. Requests for assistance shall be made either in writing or electronically, and shall be accompanied by any information deemed useful to comply with the requests. The requested Party may require written confirmation of electronic requests. If the circumstances so require, requests may be made verbally. These requests shall be confirmed promptly in writing or, if acceptable to both Parties, by electronic means.
- 3. When a Party requests assistance under this Agreement, it shall provide the following details:
 - (a) the name of the requesting Administration;
 - (b) the matter at issue, the type of assistance requested, and reasons for the request;
 - the names and addresses of the persons to whom the request relates, if known;
 and
 - (d) a brief description of the case under review and the applicable legal provisions.
- 4. When the requesting Party requests that a certain procedure or methodology be followed, the other Party shall comply with this request to the extent consistent with its domestic laws and administrative provisions.
- 5. A Party shall only request original information if a copy is insufficient and shall return original information at the earliest opportunity. The rights of the requested Party or of third parties relating to the original information are not waived.
- 6. Each Party shall communicate the information referred to in this Agreement through an official of its Customs administration who is specially designated for this purpose. Each Party shall provide the other Party with a list of the officials who are designated to communicate and receive this information.