

RECOMMENDATIONS (Ideas - Options)

(Group 5)

I- Education

- Since education is deemed to be the key to understanding the negative effects of hate, pornography and other offensive materials, special efforts should be made toward the meaningful education of users.
- Develop audio-visual materials (video and/or CD-ROM similar to the ADL video "Crimes of Hate") that emphasize the impact of hate propaganda on victims, with testimony by victims of hate, racism, anti-Semitism, etc.
- Support – with funding, resources, networking, etc. – the work of non-profit anti-hate Web activists/sites/networks. The objective is in part to counter Net hate with large amounts of credible information.
- Governments, schools and organizations should continue producing non-Internet, anti-hate, anti-racist educational materials and initiatives.
- Courses should be provided in schools on media and computer literacy, including strategies to recognize bias and hate propaganda. Anti-racism training should be offered to all teachers and administrators.
- Training should be offered to users in order to assess potentially dangerous Web sites and to identify and report Internet misuse.
- Encourage governments to establish comprehensive media literacy programs as a required part of school curricula. These would teach young people how to distinguish between legitimate and pseudo-scholarly sites, create a more general awareness of human rights and encourage young people to be responsible media users.

II- Non-regulatory measures

- The Government of Canada, together with other governments, should encourage the promotion of dialogue/co-operation between relevant sectors on a global level, ie, ISPs, software developers and human rights bodies, including NGOs.
- Laws involving criminal and civil responsibility should be reviewed to provide that:
 - a) Common carriers or ISPs acting as carriers not be held liable for unknowingly transporting or hosting illegal content;
 - b) Common carriers or ISPs be held criminally liable for knowingly and wilfully transporting or hosting content which is illegal;