

- With the participation of the IWGCSA, managed the renewal process for the Interdepartmental MOU on Operations and Support at Missions, endorsed by ADM Council on Representation Abroad on March 4, 2014.
- In the context of the Materiel Management Renewal Project (MMRP), Radio Frequency Identification (RFID) technology has been rolled out to all missions. The solution is integrated to DFATD's Finance and Administration System (FAS) and provides a uniform platform across the mission network that enables quicker inventory checks and better management of lifecycles, storage, repairs and replacement of staff quarters' materiel and furniture.
- The Costing Automation Tool was successfully launched. This web-based tool automates the position-change business process in the Network and assists DFATD programs, partners and co-locators with their submissions for position changes. DFATD programs and partner departments can readily generate detailed cost estimates using different scenarios, thereby contributing to transparency and providing real-time information in support of decision making.

PROPERTY SERVICES

The support provided by the Physical Resources Bureau is key to DFATD's ability to achieve its strategic outcomes and an essential component of the IPB's common services delivery. The Bureau provides real-property services in the areas of portfolio management, physical security, health and safety, accommodation planning and project delivery for the compounds, chanceries, official residences and staff quarters located at missions. The Bureau's core mandate is to ensure that real property is managed in a sustainable and financially responsible manner throughout its lifecycle, and to support the cost-effective and efficient delivery of programs abroad. Clients are engaged in decision making through extensive intra- and inter-departmental governance consultations that also involve HOMs.

DFATD's portfolio abroad consists of 2,250 Crown-owned and leased properties with a total replacement value estimated at \$3.2 billion and comprising 900,000 square metres (gross). In 2013-2014, DFATD invested \$201.6 million

in major capital projects and \$10.9 million on approximately 460 maintenance projects abroad.

Canada House

Canada House in London's Trafalgar Square is being transformed and connected to an adjacent building that was acquired in November 2012. The new Canada House will accommodate all Canadian High Commission activities in the U.K. in one central location in a 17,600 square meter showcase of the best of Canadian art, materials and design.

Consolidating Canada's High Commission has yielded hundreds of millions of dollars from the sale of the existing chancery building on Grosvenor Square. This project will save millions of dollars annually and will bring in rental revenue from a tenant.

This move will return Canada's primary presence in the U.K. to new prominence on Trafalgar Square in the heart of London. It illustrates and reinforces Canada's strong and lasting commitment to the relationship with Britain's people, economy and government. The project is expected to conclude in early 2015.

Key achievements during 2013-2014:

- DFATD started implementing a robust plan to address an outdated, costly and large official residence platform to meet capital proceeds target of \$80 million and operating cost savings of \$3.6 million, as per the commitments of Budget 2012. To date, 20 official residences have been right-sized, resulting in an annual operating cost savings of \$670,000. Another 20 are in various stages of sale or preparation for sale.
- Completed multi-year chancery projects in Prague, Amman, and Kiev. At year end, projects were advancing in Abuja, Athens, Cairo, London, New York, Moscow, Bogotá, Brussels NATO, Yaoundé, Juba, Chandigarh, Abidjan, Beijing, Nairobi, Riyadh, Guatemala City, Guangzhou, Colombo, Quito, and others are near completion in Rabat, Yangon, Bangalore, Hong Kong, and Rio de Janeiro.
- DFATD has entered into an MOU with the Federal Heritage Building Review Office of Parks Canada.