

- That JID continue to explore and develop innovative ways of delivering consular services.

In making this recommendation it is noted that it is important to launch the process and that the changes in delivery will probably be a series of adjustments as opposed to major organizational changes. Such a process should include expanded consultations with organizations in the private sector offering related services and other like-minded agencies or countries such as the United States.

Answers to these questions will require substantial inputs from the personnel knowledgeable in the field. Therefore it is recommended:

That the Consular and Immigration Affairs Bureau (JID), in cooperation with the Training and Development Division (HPF) establish a small task force to prepare a long term training program for the future consular officers.