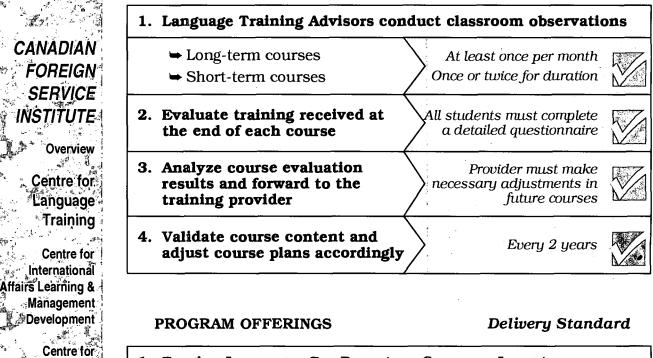


## 2. Centre for Language Training

## VALIDATION & QUALITY CONTROL

Delivery Standard



1. Foreign Languages Pre-Departure Courses - Long-term Corporate Services Learning → Available in 8 languages: Courses last from 6 Arabic, Chinese, German, months to 2 years, Centre For Italian, Japanese, Portuguese, depending on difficulty Intercultural Russian and Spanish Courses 1 year or longer Learning begin in early September → Offered to employees required to reach an advanced level of Others start at various Management proficiency in a language to dates, depending on client Services perform their duties abroad availability and course duration ➡ Missions determine which positions require this Candidates pre-tested to determine language advanced level; assignment aptitude and learning style officers select participants 2. Foreign Languages Pre-Departure Courses - Short-term (Social Integration) Intended for employees who Group courses available in have been assigned abroad 42 languages and their families (spouse and Duration of 1-3 months children over 14) depending on difficulty ➡ Content based on everyday Offered from February to living situations and aimed at August, following prefacilitating social integration established calendar

Ation where

HR Service Standards