

3. The requested authority shall agree to follow a certain procedure in responding to a request, unless that procedure would conflict with legal and administrative provisions of the requested Contracting Party.
4. The information referred to in this Title shall be communicated only to officials who are specifically designated for this purpose by each customs authority. Lists of officials so designated shall be exchanged in accordance with Article 19(3).
5. Requests shall be submitted in an official language of the requested authority or in a language acceptable to that authority.
6. If a request does not meet the formal requirements, the requested authority may ask for its correction or completion. The requested authority may take interim measures.

ARTICLE 14

Execution of requests

1. If the requested authority does not have the information requested, it shall, in accordance with its legislation, either:
 - (a) initiate inquiries to obtain that information;