6. WHERE TO GO FOR ADDITIONAL ASSISTANCE

CANADIAN GOVERNMENT DEPARTMENTS AND SERVICES IN CANADA

EXTERNAL AFFAIRS AND

INTERNATIONAL TRADE CANADA (OTTAWA)

External Affairs and International Trade Canada (EAITC) is the Canadian federal government department most directly responsible for trade development. The InfoEx Centre is the first contact point for advice on how to start exporting; it provides information on export-related programs and services; helps find fast answers to export problems; acts as the entry point to EAITC's trade information network; and can provide interested companies with copies of specialized export publications.

InfoEx Centre

Tel.: 1-800-267-8376 or (613) 993-6435

Fax: (613) 996-9709

Latin America and Caribbean Trade Division promotes trade with Mexico. There are several trade commissioners at the Embassy of Canada in Mexico City, and there is a satellite office in Monterrey. Trade commissioners can provide a range of services including introducing Canadian companies to potential customers in Mexico, advising on marketing channels, assisting those wishing to participate in trade fairs, helping identify suitable Mexican firms to act as agents, and compiling credit and business information on potential foreign customers.

Latin America and Caribbean Trade Division (LGT)

External Affairs and International Trade Canada

Lester B. Pearson Building

125 Sussex Drive

Ottawa, Ontario K1A 0G2

Fax: (613) 943-8806

INTERNATIONAL TRADE CENTRES

International Trade Centres have been established across the country as a first point of contact to support the exporting efforts of Canadian firms. Co-located with the regional offices of Industry and Science Canada (ISC), the centres operate under the guidance of EAITC and all have resident trade commissioners. They help companies determine whether or not they are ready to export; assist firms with marketing research and market planning;

provide access to government programs designed to promote exports; and arrange for assistance from the Trade Development Division in Ottawa and trade officers abroad. Contact the International Trade Centre nearest you:

British Columbia: Scotia Tower

900-650 West Georgia Street

P.O. Box 11610

Vancouver, B.C. V6B 5H8 Tel: (604) 666-0434 Fax: (604) 666-0617

Yukon: Room 210

300 Main Street

Whitehorse, Yukon Y1A 2B5

Tel: (403) 667-3921 Fax: (403) 668-5003

Alberta: Canada Place

Suite 540

9700 Jasper Avenue

Edmonton, Alberta T5J 4C3

Tel: (403) 495-4782 Fax: (403) 495-4507

11th Floor

510-5th Street S.W. Calgary, Alberta T5P 3S2 Tel: (403) 292-6660 Fax: (403) 292-4578

Northwest Territories: Precambrian Building

10th Floor P.O. Box 6100

Yellowknife, NWT X1A 2R3

Tel: (403) 920-8578 Fax: (403) 873-6228

Saskatchewan: Suite 401

119-4th Avenue South Saskatoon, Sask. S7K 5X2 Tel: (306) 975-4400 Fax: (306) 975-5334

4th Floor

1955 Smith Street Regina, Sask. S4P 2N8 Tel: (306) 780-7520 Fax: (306) 780-6679