

(ii) French always often occasionally never
 orally
 written

(b) In what language does the division communicate with the Director-General?

(i) English always often occasionally never
 orally
 written

(ii) French
 orally
 written

(c) In what language does the director communicate with the division?

(i) English always often occasionally never
 orally
 written

(ii) French
 orally
 written

(d) In what language does the division communicate with the director?

(i) English always often occasionally never
 orally.....
 written

(ii) French
 orally
 written

(e) Evaluate the capacity of the director and the Director-General in their second official language.

Excellent Very Good Good Adequate No Capacity

3. Communication Patterns (cont.)

(f) To what extent is the division able to deal adequately in either official language with the following central services in the Department:

	<u>always</u>	<u>on a majority of occasions</u>	<u>on a minority of occasions</u>	<u>never</u>
personnel (operations) ...				
personnel (staff relations and compensation)				
finance				
legal				
security				
records				
library				
communications				
physical/material management				
inspector general				
policy planning secretariat				