

2. The Crown accepts liability for damage/loss overseas Air/Sea Shipments and personal effects in long term storage outside Canada and Continental USA up to a value of \$100,000. claims are administered with the assistance of Reed Stenhouse in Montreal.

**Address:**

Alexander & Alexander  
Reed Stenhouse  
Attn: Nathalie Dubois  
500 Blvd. René Lévesque West  
Montreal, Quebec  
H2Z 1Y4

Tel: (514) 871-4558  
Fax: (514) 871-4411  
Telex: 0526579

*(Note: Intent to claim must be filed with the last carrier (see Sample A) and Reed Stenhouse (see Sample B) within 30 days from the date you received your personal and household effects.*

*If the damage is clearly a result of improper packing, you must file a claim with the company which packed your effects (see Sample C).*

*Missing items (shipment arrived at mission with no evidence of pilferage), you must file a claim with the company which packed your effects (see Sample C).*

## **Loss and Damage Claims On Private Motor Vehicles — FSD 15.17**

### **Automobiles**

When your car finally arrives and is unloaded dockside, do not accept custody until you have carefully inspected it and made written observation of any damage or loss. As in the case of your other effects, notice of intent to claim should be cabled or telephoned immediately to the Carrier, his local agent and your insurer. Follow up by registered mail.

### **Claim Procedures for Damage to Private Motor Vehicle (PMV)**

When your PMV is shipped from Canada through ABMR, we recommend you follow the steps listed below:

1. When you hand over your vehicle for shipment to a designated mover, a survey/condition report must be completed. Please ensure you obtain a copy and take it with you to your new mission.