

## FOR MORE INFORMATION

### ***1. The Department of Foreign Affairs and International Trade***

*For specific assistance, advice or guidance:*

Consular Operations and Emergency Services Division (JPDO), 125 Sussex Drive, Ottawa, ON K1A 0G2; tel. 1-800-387-3124 or (613) 943-1055, fax (613) 995-9221. For after-hours and emergency service call (613) 996-8885.

*For travel information:*

Tel. 1-800-267-6788 or (613) 944-6788; fax 1-800-575-2500 or (613) 944-2500.

*For publications:*

InfoCentre, 125 Sussex Drive, Ottawa, ON K1A 0G2; tel. 1-800-267-8376.

*World Wide Web:*

Much of the information in this and other departmental publications is available at <http://www.dfait-maeci.gc.ca> — the Department's Home Page on the Internet's World Wide Web.

### ***2. The Passport Office***

The Passport Office issues travel documents to Canadians. Applications are usually processed within five working days, if presented in person to one of the 28 regional offices. An application mailed to the Passport Office from a point in Canada or the United States is usually processed within 10 working days if