

Hon. Muriel Fergusson, the Hon. Paul Yuzyk, Mr. Gordon Fairweather, M.P., Mr. Gérard Pelletier, M.P., and Mr. Robert Prittie, M.P.

Before dealing with library statistics in detail, the essential difference between our reference and research services should be explained. Essentially, the difference is this: if information is required, either brief information, a reading list, or copies of foreign censorship laws, for example, this is reference work; if a digest of a subject or a detailed paper is required, this is research. The reference staff provides raw material, the research staff writes reports.

*Reference and Circulation Branch:* Miss Simonne Chiasson, chief.

The twenty-eight members of this Branch continued to answer inquiries and to circulate books and periodicals. This Branch also continued publication of the "Selected Additions List", revised the special bibliography *Background to Parliament/Le Domaine Parlementaire*, prepared one on *Inflation*, a *Selected Reading List Related to Topics on the Agenda of the Twelfth Commonwealth Parliamentary Conference*, and shorter reading lists for individuals.

Reference inquiries totalled 3,871, an increase of 1,328 over 1965. Circulation totalled 18,487, an increase of 2,917 over 1965. Vertical File inquiries totalled 738, and 4,791 copies were made of this material, largely press clippings. Inter-library loans continued to decrease, but the number of outsiders using our bound and microfilmed newspapers jumped from 167 in 1965, to 258.

A spot check of library use in November and December was undertaken to discover who was making greatest use of our reference service. In November the Reference Branch handled 232 inquiries from Senators and Members; 137 from the government benches, and 95 from the opposition parties; in December, 88 government and 86 opposition inquiries, a total of 174, were handled. Questions also came from the Civil Service, embassies, parliamentary staff, the press gallery, and others.

Our first indexer left us to join the staff of the House of Commons Index and Reference Branch (the third staff member to do so), but we were extremely fortunate to be able to replace him with Miss Lois Nelson, formerly Chief Librarian at the Metropolitan Life Insurance Company.

Our Chief Reference Librarian, Miss Simonne Chiasson, and three of her staff, Mr. J. E. Monette, Mrs. T. Foster, and Mr. Louis Tarte, received the 25 year service pin inaugurated last year by the Civil Service Commission. Two reference Librarians left, and were replaced by two experienced librarians, Miss Susan Anderson and Mr. Lloyd Heaslip. We are, however, in desperate need of an additional French Reference Librarian.

*Research Branch:* Mr. Philip Laundry, Chief.

The major improvement in library service in 1966 was made possible by filling the five vacant research positions, in effect, doubling the Branch staff. Mrs. H. Immarigeon, B.A., LL.D., Mr. E. J. Brower, B.A., an experienced economist, and Mrs. M. Wetzstein, a senior secretary, joined us in February. In July, Mr. J. A. Gatner, M.A., an experienced researcher, came, and finally, in November, Mr. M. R. Pelletier, B.A., LL.L., D.E.S.D., completed the staff.

Despite being under strength for most of 1966, this Branch quickly established itself and completed 195 projects during the year, 110 for the government benches, 64 for the opposition parties, and 21 for parliamentary associations. Only one complaint has been received by the Parliamentary Librarian. Of the