

We want to work with you as a facilitator in moving Canada toward total quality practices. We will play our part in the building of an integrated approach to quality. We will help mobilize the resources that are already available in this country: in the private sector, in the research institutes, in educational institutions.

The winners of the Canada Awards for Business Excellence have shown how, when quality principles are applied to an organization, its culture changes. As more organizations see the value of making the total quality commitment, Canada, too, will witness the same kind of transformation. The federal government will be working with the CNTQ and NQI to support their activities and to support that transformation.

Now that the Prosperity Initiative is moving into the action phase, the federal government will be working with partners to build an innovative society that creates opportunities for every Canadian. I want to urge each of you to read the Action Plan, consider how it applies to you and your organization, and work to implement it. By working together we can create a prosperous future for this great nation.

Thank you.