- Institute a Policy Board which can look at issues or relationships in a strategic perspective;
- Incorporated the center for Foreign Policy Development into Policy Planning to mobilize the expertise across the country for our policy work.
- These steps will help us present options to the government, adjust policies, anticipate problems, set objectives and priorities and identify new initiatives.
- My third guiding principle is to "think partners" by developing a stronger relationship with our stakeholders.
  - To do a proper job, we need the association, advice and support of our clients, and they are keen to engage.
  - This department is specially vulnerable to misperceptions and criticism and we stand to gain from being better known and more transparent.
  - We must make a greater contribution around town in terms of policy formulation, coordination and governance.