

In the past, specific boundaries of bilingual regions have not always been clearly understood. This fact has sometimes contributed to an uneven application of the language of work policy. It is intended that the linguistic régime will be instituted and maintained by every department and agency in all bilingual regions, and in national headquarters offices wherever located. Notwithstanding, it is recognized that application may have to be interpreted in a pragmatic manner in some offices abroad because of the size, location, and/or linguistic mix of personnel in a given office may make such arrangements impractical.

For further amplification of this policy relative to the rotational foreign service, refer to "The Application of Policy 1.2", page 2 of Annex "B" to these guidelines.

POLICY I.3.1:      THE AVAILABILITY OF "PERSONAL" SERVICES  
                                 IN BOTH OFFICIAL LANGUAGES

*In designated bilingual regions, and at national headquarters offices wherever located, public servants should be able to obtain "personal" services, such as medical, pay, and counselling services, in the official language of their choice.*