# Tools and Hardware



### THE OPPORTUNITY

The Mexican consumer market for tools and hardware offers important opportunities for Canadian suppliers.

- Consumer tools and hardware are used mostly by homeowners seeking to improve or modify their homes.
- Mexico has a desperate shortage of housing and, for many families, renovations are perceived as an alternative to moving to a new home.
- Although do-it-yourself (DIY)
  methods do not have a tradition
  in Mexico, products that can be
  used by untrained individuals are
  rapidly growing in popularity.
- Small Mexican contractors are using the new generation of DIY retail stores to supply themselves with tools and hardware.
- Although American manufacturers and retailers dominate the DIY market, there are many potential opportunities for Canadian suppliers.

## THE DO-IT-YOURSELF BOOM

Owner-built housing has always been important in Mexico. About half of all new homes are constructed by the "informal" housing sector. Usually the owner does most of the work, with help from small unregistered contractors. Typically, ownerbuilt homes are constructed without access to formal financing and often without title to the land. The other half of Mexican homes are built by construction companies either through government-assisted programs for low-income housing or for direct sale to middle- and upper-income buyers.

Historically, the consumer market for tools and hardware has been limited by the fact that owner-built homes in the informal sector are very basic. Homes are built a little at a time, using traditional masonry construction, very basic materials and little finishing. Products that feature convenience, speed or improved accuracy find little demand in this sector.

The market for tools and materials used in home improvement products has also been relatively small in the formal sector. Traditionally, small contractors have done most of this work. Until recently, it was unusual for middle-class Mexicans to undertake their own renovation projects. There is a long-standing cultural attitude that people of substance do not do the job of *mil usos*, the

### SUMMARY REPORT

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