

## DEPARTMENT OF EXTERNAL AFFAIRS MINISTÈRE DES AFFAIRES EXTÉRIEURES

## communiqué

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Information on Obtaining Passports
During Interruption of Postal Services

The Department of External Affairs advises that in view of the uncertain situation regarding postal services, the public should use the Regional Passport Offices to obtain passports if travel is imminent. These Regional Offices are located in Toronto, Montreal, Vancouver, Ottawa, Winnipeg, Edmonton and Halifax and can provide a fast, personalized service.

Passport applications submitted by mail now run the risk of being held up in the postal system and not reaching the Passport Office, creating delays and inconvenience for the applicant. In addition, even if the Passport Office has already received applications by mail, should the postal dispute be prolonged the passport may be held up in Ottawa and the Passport Office will have difficulty in ensuring that the document reaches the bearer in good time.

In these circumstances, the public is encouraged to make full use of the Regional Offices. Passport applicants are reminded that all of the Regional Offices are located in cities with international airports which passport applicants would normally use for travel abroad.

