

---

# BUILDING A LEARNING ORGANIZATION

---

## Training Offered by DFAIT

### Index

#### PROGRAM LIST

|  |           |
|--|-----------|
| Consular Services Program .....                        | 1         |
| Effective Research Strategies .....                    | 5         |
| Employee Services Program .....                        | 7         |
| Financial Management .....                             | 9         |
| Foreign Language Program .....                         | 13        |
| General Core Competencies .....                        | 17        |
| Human Resources Management .....                       | 23        |
| Information Management and Technology .....            | 29        |
| Integrated Management System (IMS) .....               | 35        |
| Intercultural Effectiveness Courses and Services ..... | 39        |
| International Business Development .....               | 45        |
| International Security and Cooperation .....           | 51        |
| Leadership and Management Development Program .....    | 63        |
| Locally Engaged Staff In-Canada Program .....          | 67        |
| Organizational Effectiveness .....                     | 71        |
| Physical Resources Management .....                    | 73        |
| Public Diplomacy .....                                 | 75        |
| Security Education and Awareness Program .....         | 77        |
| Technical Training Program .....                       | 83        |
| Trade and Economic Policy .....                        | 87        |
| <b>OTHER LEARNING ACTIVITIES .....</b>                 | <b>89</b> |
| <b>USEFUL RESOURCES/WEBSITES .....</b>                 | <b>91</b> |
| <b>ALPHABETICAL LIST OF COURSES .....</b>              | <b>93</b> |