

# Foreign Affairs and International Trade Canada InfoCentre Survey

## Final Questionnaire (March 8, 1995)

*Note to programmer: All revisions shown in italics*

### Section A: Introduction

Could I please speak to (name on list)?

- Yes, now ----> **continue**
- not available call back

*Hello, my name is \_\_\_\_\_ and I'm calling on behalf of the Department of Foreign Affairs and International Trade, formerly the Department of External Affairs. We're conducting a survey of people who have received publications from the Department. The survey takes about 10 minutes to complete and the results will be used by the Department to help better serve you as a client. Your answers will remain anonymous.*

1. Would you be willing to participate in the survey?

- Yes, now ----> **continue**
- Yes, call back ----> **specify date and time**

Date \_\_\_\_\_ Time \_\_\_:\_\_\_ a.m. or \_\_\_:\_\_\_ p.m.

- Refused ----> **Thank and terminate (track type of organization and sector on database)**

2. Would you prefer to be interviewed in English or French?

- French
- English

**Switch to language of preference.**