- *Establishment of a code of conduct by service/facility providers in concert with Human Rights organizations and law enforcement agencies which would lead to an exchange of information on names and addresses of those who promote hate, pedophilia, pornography.*
- *Users code of conduct/contractual obligations to others which clearly outline their responsibilities to others (installation process, part of pull down menu); violations result in termination of provision of services.*
- *U.N. CHR: declare that hate is a global problem and move to marginalize it in all its forms.*
- *Provide users with a venue whereby they can voice their concerns and complaints. Need to cater for potential abuse.*

III- LEGISLATION

- *The Human Rights Acts should be revised, particularly definitions, in order to update sections in terms of new technology, to avoid hate going unpunished because of a technicality*
- *Governments, federal and provincial, should develop legislation about privacy in the private sector.*
- *Regulation should be encouraged which imposes legal responsibility on governments to ensure that the monitoring can only be undertaken within present confines (Article XIX of the Universal Declaration of Human Rights). The same content needs to be reinforced/revised in most of the current and future debates on the issue of regulating/combating hate, pedophilia, etc. on the Internet.*
- *Emphasising the need to respect international and national standards prohibiting discrimination, etc.*
- *Identify the function of the service/facility provider: with respect to the service/facility provider that simply acts as a conduit for the transportation of content , there should be policy or legislative initiatives that limit the liability exposure for third party illegal content. (when there is encryption, where the ISP cannot know, they should not be held liable.)*
- *Governments should adopt policy/legislative initiatives which foster an environment in which connectivity and development of the Info Highway is a reality.*
- *ISP should be asked to comply with its code of conduct.*