

Applying One's Own Cognitive Capabilities

To apply one's maximum capability to deal with information of increasing complexity by:

- identifying points or issues which are relevant to the topic or situation;
- linking two or more related points or issues to reach a conclusion or decision;
- identifying cause-effect relationships which predict consequences and future courses of events; and
- identifying interconnections between two or more cause-effect relationships which create an hypothesis or model to account for several aspects of a situation or event.

Identifying the Links

To recognize patterns, trends or causes of events and develop explanations for these situations by:

- identifying connections between situations that are not obviously related.

Committing to Action

To make rational, realistic and sound recommendations for action by:

- considering all the facts and alternatives available;
- making decisions based on limited information when necessary;
- reaching sound conclusions based on consideration of the situation, the issues and persons involved; and
- committing to actions in a timely fashion.

Communication Competencies

Communicating Orally

To communicate ideas and information orally in a way that ensures the messages are understood by others through:

- using business appropriate language free of distracting colloquialisms and offensive language;
- presenting information in a clear and concise way;
- adapting the content and style of communication for the audience; and
- speaking in a compelling manner which holds others' attention, both in group and in one-on-one situations.