

- (c) Policies with respect to the application of medical opinion in regard to entitlement claims, where feasible. These Medical Advisory Branch Directives, numbered and indexed for ready reference, should be issued to District Offices of the Commission, Veterans' Bureau, Department of National Defence and Veterans Organizations and should be available to applicants and others acting on their behalf.

*Recommendation 101*

That the Commission publish Pension Law Directives, setting out Commission policy in respect of adjudication on pension claims. These should be issued for each basic area into which pension claims can be divided. The existing policy statements and directives should be rewritten and included in them. Unwritten policies which have been followed by the Commission should be set out in these, where feasible, and when new policies are adopted these should be issued in the form of such Directives as required.

There should be a system of numbering and indexing for ready reference and distribution and availability should be on the same scale as that recommended for the Medical Advisory Branch Directives.

*Recommendation 102*

That the Commission issue Supplementary Benefit Directives, setting out the policy under which benefits under the Act, other than basic pension entitlement, may be granted, including dependent parents, remarried widows, unpaid balances, administration of pension, division, last illness and burial grants, compassionate awards, and retroactive awards. Such Supplementary Benefit Directives should be made available and distributed on the basis similar to Medical Advisory Branch Directives. Like the others, they should be numbered and indexed.

*Recommendation 103*

That the Commission issue Administrative Instructions governing its general administration. These instructions should be numbered and indexed but ordinarily would not be distributed outside of the Commission.

*Recommendation 104*

That a bilateral amputee receive clothing allowance at the maximum rate for one amputation plus on-half of the maximum rate for a second pensionable amputation.

*Recommendation 105*

That a pensioner who must wear specially-tailored garments because of a pensionable disability be paid a clothing allowance.

*Recommendation 106*

That a proportionate pension be paid to a widow where a pensioner in receipt of pension of less than 48% dies.

*Recommendation 107*

See Part II.

*Recommendation 108*

See Part II.