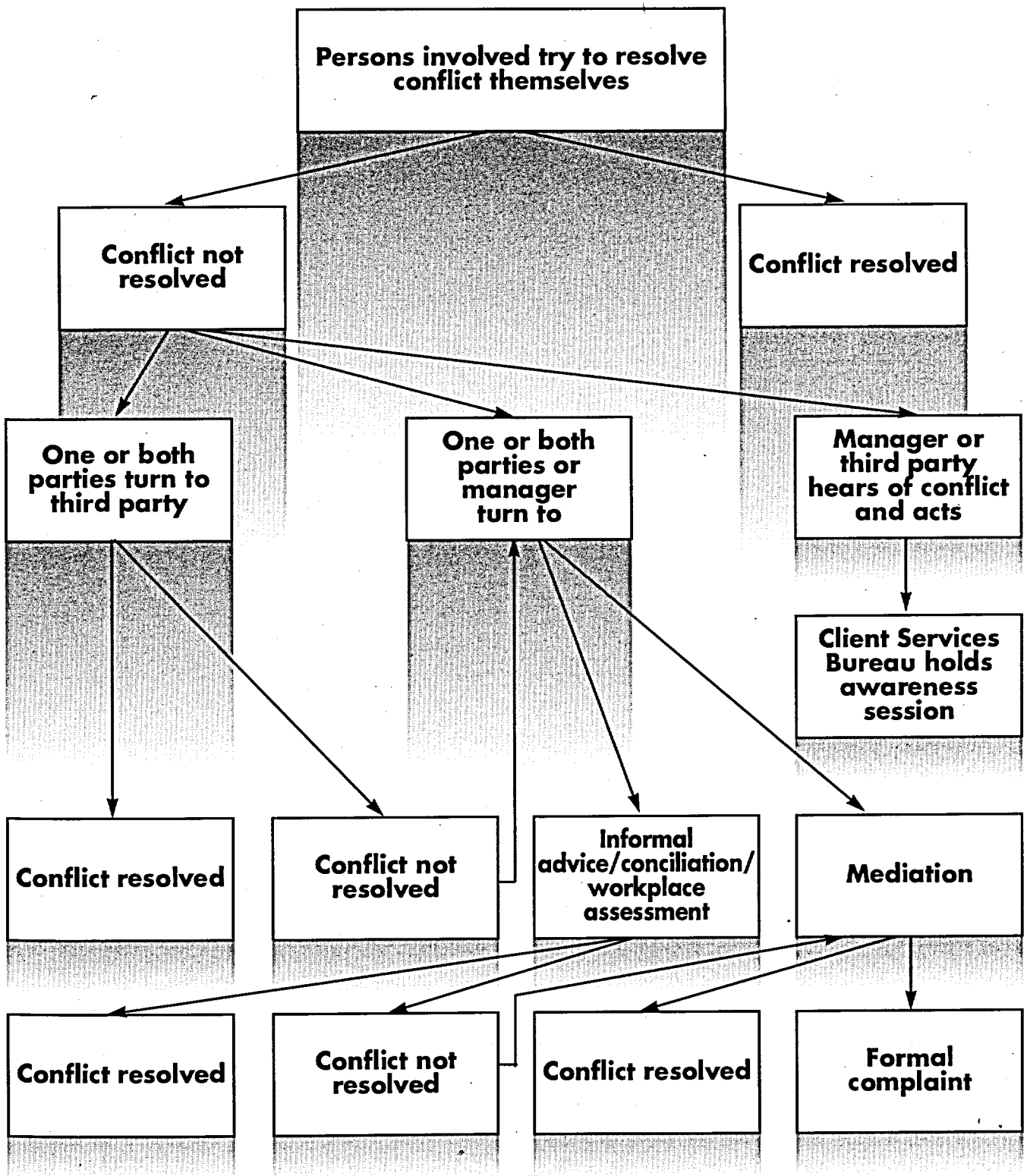
CHART: THE CONFLICT RESOLUTION PROCESS

This chart describes the process for resolving conflict. Not all steps are mandatory, and they do not need to be followed in order. Find a path that works best for you and the nature of the conflict.