range of choices available?

Does the electorate know about the voter registration process and the voting process?

What information materials are available to the electorate?

What is the literacy rate of the country?

If the illiteracy rate is high, what methods are used to disseminate information?

Are these materials produced in the different languages of the electorate? (if applicable).

## 11. Voter Registration

What are the voter eligibility criteria?

Do these provide citizens with the right of access to the process?

What is the registration process?

Is it effective, impartial and non-discriminatory?

Is it necessary to present a voter registration document at the poll?

What is the estimated eligible voter population and on what is this estimate based?

Is the registration undertaken before or during the election period?

How many electors have registered prior to election day?

What percentage of the estimated total does this represent?

How are people's names removed from the register?

How are people added to the register?

What is the deadline for removals or additions?

What provisions are there, if any, for late deletions or additions?

What provisions are there for replacement of lost or stolen registration documents?