

**Hon. J.-J. Blais (Postmaster General):** 1. The Postmaster General has been made aware of the allegations through this question.

Canada Post is constantly striving to improve its service and to remedy any deficiencies that can be isolated. A major initiative has recently been implemented to identify delays and initiate appropriate action. Information on postal boxes is designed to advise customers of the service scheduled to specific destinations. Some cases involving misunderstanding of the information have occurred, and new notices that are simpler to understand will begin to appear on mail boxes within the next few months.

POSTAGE STAMPS

Question No. 506—**Mr. Brisco:**

1. How many new design postage stamps were issued in (a) 1975 (b) 1976 to date?
2. What were the costs involved in the production of each new design?
3. How much did each artist receive for his or her designs?
4. In terms of stamp sales to foreign collectors and others, etc., is it more costly or less costly to produce several different stamp designs, rather than only one specific stamp design?

**Hon. J.-J. Blais (Postmaster General):** 1. (a) 35. (b) 23 as of 14 October.

2. The design and production costs for each stamp.
3. Issues are shown below.

4. While it is more costly to produce several different stamp designs rather than only one specific stamp design, the sale of stamps to collectors is of secondary consideration in determining the number of stamp designs to be produced. The purpose of a stamp is to prepay postage, and stamps with different designs are issued to help focus attention on subjects of national and international interest and concern. The principal considerations which determine whether more than one design should be produced are the importance and complexity of a subject and whether the subject is of national or international interest, or a combination of the two. Revenues generated by philatelic sales are more than sufficient to cover all design and stamp production costs.

1975 Stamp Issues

Date of Issue	Description	Cost of Design	Cost of Production
February 5	Olympic Water Sports (3 stamps)	\$3,500	\$108,954.83
March 14	Olympic Sculptures (2 stamps)	2,000	81,379.39
April 4	Subarctic Indians Artifacts and Way of Life (2 stamps)	1,400	49,800.80
	Dress and Graphic Symbolism (2 stamps)	2,900	73,650.75
May 15	Montgomery/Hénon (2 stamps)	1,950	70,472.64
May 30	Bourgeois	1,500	44,649.36
	Desjardins	1,500	51,013.20
	Chown/Cook (2 stamps)	3,000	79,320.64
June 11	Olympic Track and Field Sports (3 stamps)	4,500	170,539.04
July 3	Calgary Centennial	1,000	47,952.62
July 14	International Women's Year	2,000	64,736.00
August 6	Olympic Combat Sports (3 stamps)	3,500	96,623.24
September 2	Supreme Court Centenary	1,500	51,211.30
September 24	Coastal Ships (4 stamps)	5,000	108,346.56
October 22	Christmas 1975 (6 stamps)	—	336,502.04
November 10	Royal Canadian Legion	1,500	68,942.72

Order Paper Questions

1976 Stamp Issues

Date of Issue	Description	Design	Cost of Production
January 7	Olympic Team Sports and Gymnastics (3 stamps)	\$4,000	\$76,225.80
February 6	Olympic Arts & Culture (3 stamps)	5,600	59,276.63
	Olympic Winter Games, Innsbruck	2,000	40,048.79
March 12	Olympic Site (2 stamps)	3,500	98,957.60
May 12	United Nations Settlements Conference "Habitat"	1,500	27,776.00
June 1	Royal Military College Centenary (2 stamps)	3,000	68,362.72
	United States Bicentennial	-	69,518.40
June 18	Olympic Ceremonies (3 stamps)	4,400	113,071.79
August 3	Olympiad for the Physically Disabled	2,000	32,170.72
August 17	Service/Guèvremont (2 stamps)	3,500	48,569.92
September 17	Iroquoian Indians Artifacts and Way of Life (2 stamps)	1,400	47,339.04
	Dress and Graphic Symbolism (2 stamps)	2,900	74,437.84

POST OFFICE DEPARTMENT

Question No. 625—**Mr. Dinsdale:**

1. Could a clerk in the Post Office Department be promoted to a supervisory position after one year's experience and, if so, under what circumstances?
2. Are there any instances where automated equipment has never operated since being installed in a post office and, if so, in what location has this occurred?
3. (a) Have there been instances where staff had to be increased significantly because of breakdowns in automated equipment (b) what are the main causes of the breakdowns?
4. Are postal employees relocated from one city to another and, if so (a) under what circumstances (b) could an employee be dismissed if he refused?
5. Is an employee's place of work likely to be changed within a city and, if so (a) under what circumstances (b) are factors such as location of his home, transportation, schooling, etc. taken into consideration before such transfer is made (c) is he ever forced to transfer and threatened with dismissal if he refuses?
6. Are late pay cheques and/or incorrect pay cheques considered a cause of serious dissatisfaction amongst postal employees?
7. Has any survey been made to determine if thefts in post offices are made mainly by casual or permanent employees and, if so, what were the results?
8. Between January 1 and December 31, 1975, what was the average percentage of staff turnover in post offices where automated equipment was installed?
9. Was such percentage considered abnormally high and, if so, for what reason?

**Hon. J.-J. Blais (Postmaster General):** 1. A clerk in the Post Office Department can be promoted to a supervisory position after one year's experience. While this would not be common, it could occur when the clerk concerned was considered by a Rating Board to be the best qualified candidate in a competition from within the area of competition established by a responsible staffing officer.

2. There have been numerous incidents where the Department has temporarily withheld processing live mail on newly