

B. What the Department of Foreign Affairs and International Trade CANNOT DO

- ❖ intervene in private legal matters;
- ❖ enforce a Canadian custody agreement overseas;
- ❖ force another country to decide a custody case or enforce its laws in a particular way;

- ❖ assist in violating foreign laws or in the re-abduction of a child to Canada;
- ❖ take possession of an abducted child;
- ❖ pay legal or other expenses;
- ❖ provide legal counsel, act as a lawyer or represent parents in court.

VI – Directory of Assistance

A. Department of Foreign Affairs and International Trade

Consular Affairs Bureau
125 Sussex Drive
Ottawa, ON K1A 0G2
Tel.: 1-800-267-6788 (in Canada)
or (613) 996-8885
Fax: (613) 995-9221 or (613) 996-5358
Web site: <http://www.dfait-maeci.gc.ca>

Case officers work on a regional basis. If you know the country to which your child has been abducted, contact the appropriate case officer **during business hours** as follows:

Africa(613) 944-9094
Asia (East).....(613) 944-1192
Asia (Southeast).....(613) 992-6540
Asia (South/Pacific)(613) 992-7992
Caribbean(613) 992-7377
Europe (East)(613) 995-2378
Europe (West).....(613) 992-6768
Latin America(613) 996-4374
Middle East.....(613) 992-3414
United States.....(613) 944-0475

The Passport Office
Ottawa, ON K1A 0G3
Tel.: 1-800-567-6768 or (819) 994-3500
Fax: (819) 953-5856

B. "Our Missing Children" Program

Missing Children's Registry
Royal Canadian Mounted Police
P.O. Box 8885
1200 Vanier Parkway
Ottawa, ON K1G 3M8
General Enquiries:
Tel.: (613) 993-1525
Investigation:
Tel.: (613) 993-7860 or (613) 993-1525
Border Alerts:
Tel.: (613) 993-7596 or (613) 990-8585
Fax: (613) 993-5430
Web site: <http://www.childcybersearch.org/>

C. Provincial/Territorial/Federal Central Authorities (for Hague Convention Cases)

Alberta

Ms. Peggy Hartman
Director, Civil & Family Legal Services
Department of Justice
5th Floor, Bowker Building
9833-109th Street
Edmonton, AB T5K 2E8
Tel.: (403) 422-9175
Fax: (403) 425-0307

British Columbia

Ms. Allison Burnett
Barrister & Solicitor
Ministry of the Attorney General
Legal Services Branch
Suite 1301, 865 Hornby Street
Vancouver, BC V6Z 2H4
Tel.: (604) 660-4965 or 660-3093
Fax: (604) 660-2636
E-mail: allison.burnett@ag.gov.bc.ca