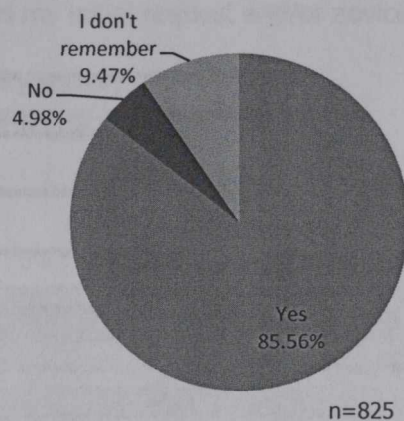


Question 1

Did someone from the Canadian Trade Commissioner Service (TCS) acknowledge receipt of your request for assistance within five working days?



- 85.56% of respondents confirmed receipt of their request within 5 working days.
- 9.47% selected that they did not remember (n=79)
- Therefore, of those that remembered, 94.50% said 'Yes'
 - Yes – 705
 - No – 41
- Those who responded 'No' were served across 34 posts in all regions and do not appear to come from an isolated mission or region.