This handbook explains the approach the Department takes to management development. It sets out the career milestones for employees who become managers, explaining at every step the skills individuals must possess to be successful, as well as the tools, processes and resources available to assist them in meeting their goals. Most aspects of the DFAIT career journey, which many of us pursue with conviction and determination, are set out within this handbook.

No matter how much others may try to help, learning to become a better manager is something only the learner can do. This handbook is a tool for facilitating the process of individual learning and professional development. Please look through it and find the areas where it applies to you, as well as those which describe the challenges you aspire to meet and the roles you hope to play.

Robert G. Wright Deputy Minister for International Trade

Donald W. Campbell Deputy Minister of Foreign Affairs