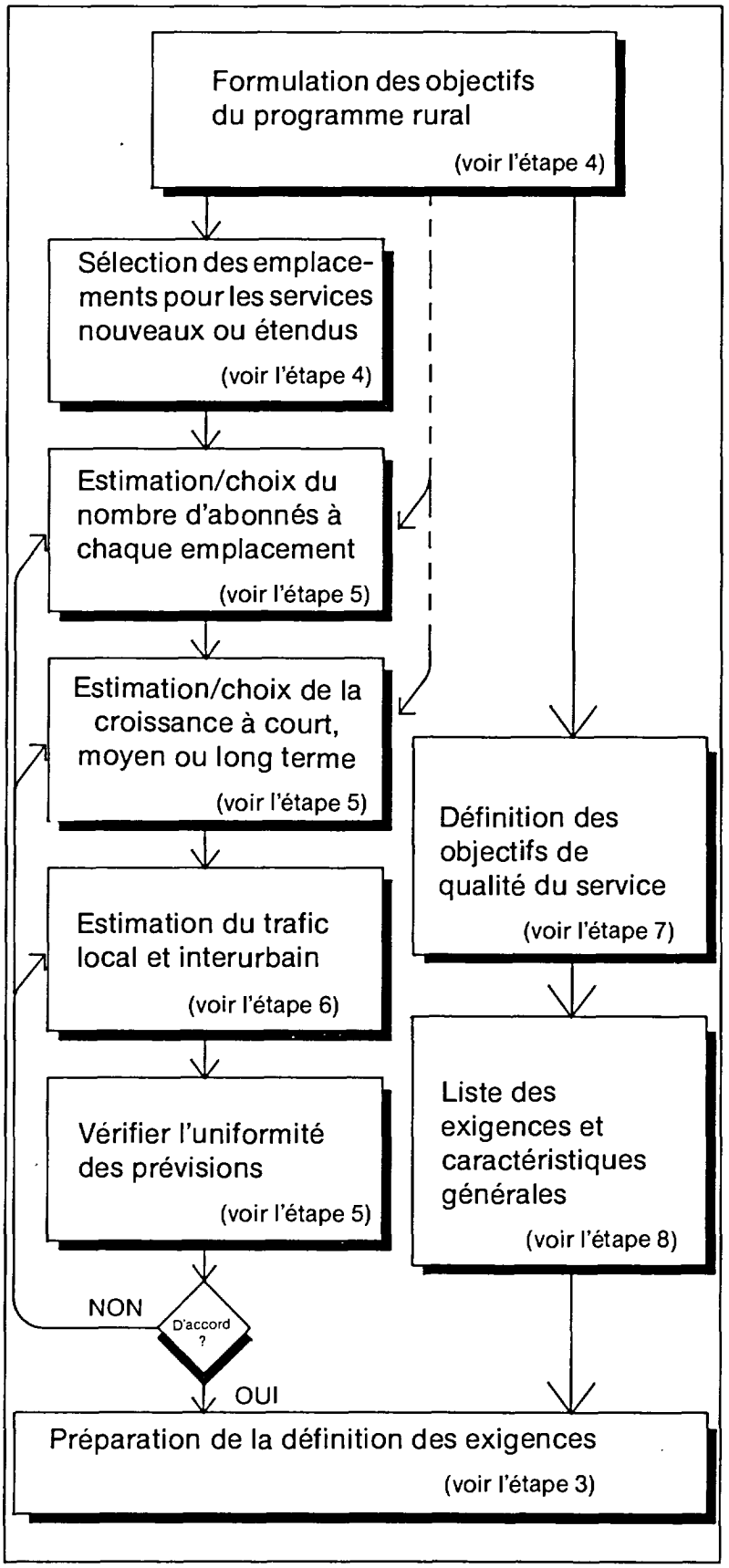

Fig. 3-1 Aperçu de l'analyse des besoins