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Intercultural communication

Major Competency

IEPs are effective intercultural communicators.

Core Competency

- 7.1** IEPs are able to convey their thoughts, opinions, and expectations in a way that is understandable yet culturally sensitive.

Behavioural Indicators

7.1 Interculturally Effective Persons can:

- articulate the elements of a model of interpersonal communication, including verbal and non-verbal aspects of interpersonal and especially intercultural communication, by:
 - employing a diversity of means of communication
- state the main differences and similarities between the typical communication styles of their own culture and the host culture, for example in:
 - non-verbal cues, signals, and gestures (e.g. handshakes, facial movements, eye contact)
 - verbal communication styles (e.g. directness vs. indirectness, tone of voice)
- assess and sensitively resolve differing expectations of how foreigners and host nationals perceive their roles, by:
 - being tactful and diplomatic in using language, mannerisms, and actions that do not offend local sensibilities