

New technology is not only giving the Department a state-of-the-art, highly sophisticated system, but also a chance to look closely at the way our work flow and work duties are organized and distributed among current staff. If technology is properly utilized by the Department, a substantial proportion of the drudge-work that has gone on for the Department's entire existence (photocopying, envelope addressing, hand-writing of reports that then have to be typed and retyped) will disappear. It is up to all of us to ensure that the resources thus freed are used in productive and stimulating ways.

We now have at all levels, the most highly educated workforce in the Department's history. The changes in the Public Service Renewal Program together with the introduction of technology now gives the Department the real potential to redesign the content of the job packages of many of our employees, so that they can undertake responsible, challenging, and complex tasks more in line with their educational attainments.