

## International calling made easy with *Canada Direct*\* service

### HOW TO USE CANADA DIRECT

#### Calling from a touch-tone phone:

- 1 Refer to the chart for the *Canada Direct* access number for the country you are in. Call Canada from any country listed. And call country-to-country from any of the shaded countries.
- 2 If you are in a hotel, follow hotel instructions to get an outside line. (*Canada Direct* is provided to hotels toll-free. Some hotels may apply a surcharge to each call regardless. Check with the hotel administration to determine if surcharges are applied.)
- 3 Dial the *Canada Direct* access number.
- 4 Follow the voice prompts to select language choice and method of payment. (Never give a credit card number). You may use a *Calling Card* or *Call-Me*™ service. Or, you may select "2" to place a call using a *HELLO!*™ Phone Pass or "0" to call Canada collect. To speak to a *Canada Direct* operator, press "0" at any time during the voice prompts.
- 5 If you are using a *Calling Card*, you may place up to five calls in a row without hanging up – simply press # after each call, then follow the voice prompts.
- 6 For fax calls, pick up the handset and follow steps 2 - 5. For modem calls, refer to the *Canada Direct* web site for instructions: [www.stentor.ca/canada\\_direct](http://www.stentor.ca/canada_direct).

#### Calling from a rotary-dial phone

Follow steps 1 - 3, then wait for the *Canada Direct* operator to answer your call. You may use a *Calling Card* or *HELLO!*™ Phone Pass to place calls anywhere, or you may call collect to Canada.

Calls to Canada are billed at Canadian international rates. Time-of-day discounts apply, based on the time and day in Canada (except for calls from the U.S., which are based on the time of day in the calling location). *TelePlus Overseas*™, *Real Plus*™ and *Advantage*™ discounts also apply on *Calling Card* and *Call-Me*™ service calls.

\* *Canada Direct* is a trademark of Teleglobe Canada, Inc.  
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### Legend

- ◆ Wait for a second dial tone.
  - Service available on dedicated phones that display the *Canada Direct* symbol.
  - Service not available from pay phones.
  - Service only available on public pay phones.
  - ▲ Public phones may require coins or phone card.
  - △ Service available from dedicated phones at airports, post offices and selected hotels.
- Country-to-country calling is a premium convenience service. Call from one location to another within a country, or from that country to most other countries in the world. Some restrictions may apply. Check the rates with the *Canada Direct* operator. The first leg of the call (originating country to Canada) is charged at Canadian international rates, subject to time-of-day discounts only. The second leg (Canada to terminating country) is charged at country-to-country calling rates.

Alaska	1-800-555-1111
Antigua ■	1-800-744-2580
Argentina	0-800-2-1004 (from all major cities)
Australia	1-800-551-177 or 1-800-981-190
Austria ▲	022-903-013
Azores	05-017-1226
Bahamas	1-800-463-0501
Bahrain	80-01-00
Balearic Islands ▲	000-99-0015
Barbados ■	1-800-744-2580
Belarus (Mogilev, Gromel) (Vitebsk, Srodno, Minsk, Brest)	6 + 10-800-111 6 + 800-111
Belgium ▲	0-800-100-13 or 0-800-700-13
Belize (hotels) (pay phones)	558 816
Bermuda ■	1-800-744-2580
Bolivia ▲	0-800-0101
Brazil	000-8014
Brunei ▲	800-010
Bulgaria ○	00-800-1359
Canary Islands ▲	000-99-0015
Cayman Islands	1-800-744-2580
Chile	800-360-250 or 800-800-225

China	109-186 (from all major cities)
Christmas Islands	1-800-351-137
Colombia	980-19-0057
Costa Rica ▲	0-800-015-1161
Croatia ○	99-395-0101
Cyprus	080-900-12
Czech Republic	00-42-000-151
Denmark ▲	80-01-00-11
Dominica	1-800-744-2580
Dominican Republic	1-800-333-0111
Ecuador	999-175
Egypt ▲ (Cairo)	02-365-3643 365-3643
Fiji	004-890-1006
Finland ▲	0-800-110-011
France	0-800-99-00-16 or 0-800-99-02-16
French Guyana	0-800-99-00-96
Gabon ▲	00 + 012
Germany	01-3000-14
Ghana	0-19-293
Greece ▲	00-800-1811
Grenada ■	1-800-744-2580
Guadeloupe	0-800-99-00-16
Guam	690-1804
Guatemala ▲	198
Guyana	0161
(Georgetown)	161