| Training by Programme                |                                |                      |  |  |              |
|--------------------------------------|--------------------------------|----------------------|--|--|--------------|
| PROGRAMME                            | Number of Courses <sup>1</sup> | Number of Deliveries | Number of<br>Participants <sup>2</sup> | Employees Trained<br>by Programme <sup>3</sup> | Student Days |
| Consular Administration <sup>4</sup> | 7                              | 10                   | 124                                    | 124  | 761          |
| Core Skills                          | 28                             | 66                   | 979                                    | 554  | 2,885        |
| Financial Management                 | 8                              | 15                   | 209                                    | 194  | 627          |
| Foreign Language Training            | 60                             | 133                  | 663                                    | 567  | 7,664        |
| Human Resources Management           | 10                             | 59                   | 621                                    | 587  | 670          |
| In-Canada Programmes (LES)           | 7                              | 10                   | 197                                    | 196  | 1,478        |
| Information Management/Technology    | 103                            | 718                  | 3,435                                  | 1,840  | 2,194        |
| Integrated Management System         | 28                             | 388                  | 912                                    | 281  | 1,456        |
| Intercultural Training               | 2                              | 4                    | 66                                     | 66   | 198          |
| International Business Development   | 10                             | 19                   | 257                                    | 155  | 413          |
| International Security & Cooperation | 16                             | 27                   | 404                                    | 182  | 1,005        |
| Learning Events                      | 24                             | 29                   | 896                                    | 494  | 193          |
| Management Development               | 11                             | 22                   | 346                                    | 330  | 1,993        |
| Official Language Training           | 12                             | 49                   | 701                                    | 610  | 11,088       |
| Public Diplomacy                     | 9                              | 15                   | 336                                    | 296  | 418          |
| Trade and Economic Policy            | 2                              | 3                    | 79                                     | 74   | 158          |
| Individual Professional Training     | n/a                            | n/a                  | 367                                    | 292  | 1,137        |
| Training Outside Working Hours       | n/a                            | n/a                  | 119                                    | 70   | 741          |
| Total CFSI Training                  | 337                            | 1,567                | 10,711                                 | 6,912  | 35,079       |

## **Overview of Distance Learning**

CFSI delivered 66 distinct courses through various distance learning formats in FY 2001-2002. The various formats include audio conferencing with paper-based support, computer conferencing, Virtual Campus, Citrix, CD-ROM, video, and e-mail.

## **Distance Learning Statistics 1998 - 2002**

|                        | 1998-1999 | 1999-2000 | 2000-2001 | 2001-2002 |
|------------------------|-----------|-----------|-----------|-----------|
| Number of Deliveries   | 9         | 33        | 235       | 345       |
| Number of Participants | 115       | 381       | 1,354     | 2,346     |

The increase in the number of participants can be partially attributed to mandatory on-line PKI and SIGNET C4 training.

## Distance Learning by Programme for 2001 - 2002

| PROGRAMME              | Number of<br>Courses | Number<br>of Deliverles | Number of<br>Participants | Student<br>Days |
|------------------------|----------------------|-------------------------|---------------------------|-----------------|
| Core Skills            | 5                    | 9                       | 53                        | 92              |
| Integrated Mgmt System | 14                   | 147                     | 269                       | 351             |
| Info Mgmt Technology   | 16                   | 127                     | 1,527                     | 522             |
| Language Training      | 29                   | 60                      | 475                       | 1,863           |
| Professional Training  | 2                    | 2                       | 22                        | 18              |
| Total                  | 66                   | 345                     | 2,346                     | 2,846           |

<sup>1</sup> - Courses include French, English and bilingual formats and may be duplicated.

<sup>2</sup> -The number of participants represents the total student count for each programme. Participants may be counted more than once.

<sup>3</sup> - Employees trained by programme represent the actual number of students and are counted only once per programme. This is an approximate number due to system reporting limitations. Refer to Table 1.1 for the actual number of employees trained at DFAIT.

<sup>4</sup> - Consular training is delivered by JPPT but funded through CFSI.