General invariably retains in his own hands but added to it the onerous duties of the public works office. 'Enthusiasm', says Sir Richard Temple, 'p rvaded his whole existence and was his distinguishing mark.' His winning manner and universal popularity were mer, than engaging personal attributes, they became imperial assets of great value. They won for him the real regard and willing co-operation of the protected chiefs, and enabled the complicated mechanism of Indian bureaucracy during his Viceroyalty to work with a minimum of friction and a maximum of efficiency.