

Returning to Section 8, one will note that the 14 problems outlined could be rectified by addressing three fundamental shortcomings in the current system. These include:

- A. CONTESTABLE INTERIOR DESIGN STANDARDS,
- B. UNCLEAR LINES OF AUTHORITY,
- C. LACK OF AN ACCOUNTABILITY STRUCTURE.

If it is agreed that these shortcomings are the root cause of the current problems facing DFAIT with respect to the projection of its image abroad, the following policy statement could be made:

**To ensure that Canada is projecting the appropriate image in its Chanceries and Official Residences SRM will;**

- A. set definitive interior design standards;
- B. assign clear lines of authority with respect to the creation, modification and maintenance of these standards; and,
- C. establish realistic and enforceable penalties for those individuals who disregard these standards.