

International calling made easy with *Canada Direct*™ service

When you're abroad, making calls to Canada or other countries can be difficult because of language problems or unpredictable long distance rates and hotel surcharges.

With the *Canada Direct* service, you get:

Canadian rates – which are lower than overseas long distance rates in most other countries. (Check country-to-country rates with the *Canada Direct* operator for calls to adjacent countries – country-to-country is a premium convenience feature).

Canadian operators – who will serve you in either English or French.

Choice of billing – to your *Calling Card*, *Call-Me*™ service or collect, or to a *HELLO!*™ phone pass.

A fast and easy way – to call home or to call other countries.

HOW TO USE CANADA DIRECT

Calling from a touch-tone phone:

- 1 Refer to the chart for the *Canada Direct* access number for the country you are in. Call Canada from any country listed. And call country-to-country from any of the shaded countries.
- 2 If you are in a hotel, follow hotel instructions to get an outside line. (*Canada Direct* is provided to hotels toll-free. Some hotels may apply a surcharge to each call regardless. Check with the hotel administration to determine if surcharges are applied.)
- 3 Dial the *Canada Direct* access number.
- 4 Follow the voice prompts to select language choice and method of payment. (Never give a credit card number). You may use a *Calling Card* or *Call-Me* service. Or, you may select "0" to place a call using a *HELLO!* phone pass or to call Canada collect. To speak to a *Canada Direct* operator, press "0" at any time during the voice prompts.
- 5 If you are using a *Calling Card*, you may place up to five calls in a row without hanging up – simply press # after each call, then follow the voice prompts.
- 6 For fax calls, pick up the handset and follow steps 2 - 5. For modem calls, refer to the *Canada Direct* web site for instructions: http://www.stentor.ca/canada_direct.

Calling from a rotary-dial phone

Follow steps 1 - 3, then wait for the *Canada Direct* operator to answer your call. You may use a *Calling Card* or *HELLO!* phone pass to place calls anywhere, or you may call collect to Canada.

Calls to Canada are billed at Canadian international rates. Time-of-day discounts apply, based on the time and day in Canada. *TelePlus Overseas*™, *Real Plus*™ and *Advantage*™ discounts also apply on *Calling Card* and *Call-Me* service calls. **Calls to other countries** are billed at country-to-country rates. Only time-of-day discounts apply. Check the rates with the *Canada Direct* operator. This is a premium convenience feature.

Legend

- ◆ Wait for a second dial tone.
- Service available on dedicated phones that display the *Canada Direct* symbol.
- Service only available on public pay phones.
- ▲ Public phones require coins or phone card.

Country-to-country calling available from a shaded country to locations within that country or most other countries (some restrictions may apply).

Alaska	see US	Colombia	980 19 0057
Antigua ■	1-800-744-2580	Costa Rica ▲	0 800 015 1161
Argentina	001 800 222 1111 (from major cities)	Croatia	99 385 0101 (service not available from pay phones)
Australia	1 800 551 177 1 800 881 150	Cyprus ▲	080 900 12
Austria ▲	022 903 013	Czech Republic	00 42 000151
Azores	05 017 1 226	Denmark ▲	80 01 00 11
Bahamas	1-800-463-0501	Dominica	1-800-744-2580
Bahrain	80 01 00	Dominican Republic	1-800-333-0111
Balearic Islands ▲	900 99 00 15	Ecuador	999 175
Barbados	1-800-744-2580	Egypt ▲ (from Cairo)	365 3643
Belarus		(elsewhere)	02-365 3643
(Mogilev, Gromel)	8 ◆ 10-800-111	Fiji	004 890 1005
(Vitebsk, Grodno, Minsk, Brest)	8 ◆ 800-111	Finland ▲	9800 1 0011
Belgium ▲	0 800 100 19 0 800 700 19	France	19 00 16 after Oct 18 96: 0 800 99 00 16
Belize (hotels)	558	Germany	01 3000 14
(pay phones)	816	Ghana	0 19 233
Bermuda ■	1-800-744-2580	Greece ▲	008001611
Bolivia ▲	0 800 0101	Grenada ■	1-800-744-2580
Brazil	000 8014	Guadeloupe	see France
Canary Islands ▲	900 99 00 15	Guam	950 1604
Cayman Islands	1-800-744-2580	Guatemala ▲	198
Chile	123 00 318 800-800-226	Guyana	0161
China	108 186	(Georgetown)	161
(from all major cities)		Haiti	001-800-522-1055
		Hawaii	see US
		Honduras	126
		Hong Kong	800 1100