CHAPTER II

REGULATION OF INFORMATION SERVICES

Conclusions and Recommendations

The Secretary of State should be given responsibility for all federal government information services and Information Canada should be the agency responsible to him for this purpose.

- a) Information Canada should not be a central information agency creating and disseminating all federal government information programs.
- b) The various departments of government should continue to operate and be responsible for their own information services, but the Secretary of State, through Information Canada, should regulate and co-ordinate the departmental information activities to achieve an effective overall information service to the Canadian public at the lowest possible cost.

We have already indicated the confusion which arises from too much information from too many sources bombarding the individual who is hard put to absorb it all, much less make some evaluation of it. To say this is not to advocate some extreme on the opposite side, some central information agency which would provide information to the public on a pre-selected, pre-evaluated and pre-packaged basis. Where knowledge and information are the monopoly of the few, the conditions of modern society would ensure that political power would also be concentrated in the hands of the few. Under such circumstances, the majority is barred from effective participation in the organization and running of the State. It does not require the historian's unfailing 20/20 hindsight to realize the implications for Canadian society of such a monopoly.